Getac Premium Service (APOS) – Terms and Conditions

Definition:

- *After Point of Sales Premium Service ("APOS")* refers to a *Premium Service Sale ("PSS")* purchased more than **one hundred eighty (180)** days after the original device purchase date.

APOS Category

- Limited Extended Warranty: Rugged Laptop, Getac Dock & Detachable Keyboard
- Bumper-to-Bumper Upgrade Warranty: Rugged Laptop
- Bumper-to-Bumper + Extended Warranty: Getac Device & Detachable Keyboard
- Priority Care or Express Care Plan (U.S only)
- Keep Your Solid-State Drive

Maximum Years of Warranty Extension:

- APOS warranty extensions apply to all Getac mass production models. The extensions do not cover batteries, End-of-Life (EOL) models, customized hardware configurations, or non-Getac products and accessories.
- Warranty extensions are available for maximum total coverage of up to five (5) years.
  - Fully Rugged Models: A140 / B360 / B360Pro / F110 / F120 / K120 / UX10 / V110 / V120 / T800 / ZX10 / ZX80 / X600 / X600Pro
  - Rugged Models: S410 / S510

Limitation of Purchase

- APOS warranty must be purchased **prior to the expiration of the device's existing warranty period** and **before the product reaches End of Life (EOL).**
- APOS must be purchased through Getac authorized resellers or the Getac e-store.
- APOS is available through e-Quote prior to a model's End-of-Life (EOL) status, and by call request after EOL.
- APOS pricing is non-discountable.
- Devices determined by Getac to be *Beyond Economic Repair* (BER), and therefore subject to full unit replacement, shall be eligible for warranty service only if the APOS has been in effect for a minimum of **ninety (90)** days prior to the date of the BER claim. Getac reserves the right to define BER.

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